ABOS

Association of Bookmobile & Outreach Services

Let's Book It In Raleigh

"Photo courtesy of VisitRaleigh.com"

October 17-19, 2018

Hilton North Raleigh Midtown

Raleigh, NC

Equity, diversity, and inclusion are fundamental values of ABOS and its members.

#ABOSNC2018 | #ABOSNE2019 | #ABOSTX2020

2018 ABOS Board

Executive Board

Tina Williams
President
Chair, Conference Committee
White Oak Library District
Romeoville Branch Library
Cell: 815-483-9076
president@abos-outreach.com

David Kelsey
Treasurer
Chair, Finance Committee
St. Charles Public Library
Cell: 630-464-9200
treasurer@abos-outreach.com

Susan Parkins
Vice President/President-Elect
Chair, Long Range Planning Committee
Laramie County Library
Cell: 307-214-3558
vicepresident@abos-outreach.com

Lori Berezovsky
Secretary
Chair, Marketing Committee
Salina Public Library
Cell: 785-342-4538
secretary@abos-outreach.com

Ann Plazek
Past President
Chair, By-Laws Committee
Chair, Nominations Committee
Medina County District Library
Cell: 330-321-6441
pastpresident@abos-outreach.com

Brooke Bahnsen
Immediate Past Treasurer
Cook Memorial Public Library
Cell: 224-406-3380
pasttreasurer@abos-outreach.com

Board Members at Large

Term Expires at end of 2018

Kris Ringwalt '18
Chair, Membership Committee
Coshocton Public Library
Cell: 740-502-2889
board6@abos-outreach.com

Brandon Thompson '18
Member, Technology Committee
Madison County Public Library
Cell: 606-205-4394
board4@abos-outreach.com

Cathy Zimmerman '18
Chair, BOIR Project Fundraising Sub Committee
Conference Bookmobile Wrangler
Scott County Library System
Cell: 563-320-5048
board2@abos-outreach.com

Term Expires at end of 2019

Brock Hutchison '19
Chair, Awards Committee
Chair, Technology Committee
Stark County Library
Cell: 330-575-4403
board5@abos-outreach.com

Kim McNeil-Capers '19
Chair, Advocacy Committee
Queens Library
Cell: 718-749-8837
board1@abos-outreach.com

Michael Swendrowski '19
Chair, Repository (BOIR)
Specialty Vehicle Services, LLC
Cell: 262-510-1397
board3@abos-outreach.com

A Welcome from your ABOS President...

Welcome to Raleigh, North Carolina and the 2018 ABOS Conference!

Your ABOS Board and I are excited to welcome everyone to Raleigh and can't wait to meet each of you. I am proud to be part of this year's ABOS Board. We worked as a team to get a lot done and made great strides in being more inclusive, transparent, and informative with our committees and monthly board meetings. Everyone brought their A-game and it shows with our increased membership, conference attendees, and presentation proposals. Come to the General Meeting for the committee reports and hear about the accomplishments throughout the year Thursday morning!

I'd like to take a moment to thank our loyal vendors. What would any of us do without their support, services, and products? If I had more room, I would list each one. I've grown to enjoy learning about their products and know they are as passionate about outreach as we are. I'd especially like to thank Matthews Specialty Vehicles for sponsoring our two evening events.

Don't forget to attend our Thursday "ABOS @ Night" Networking Event in the West Parking Lot. Annually, this has become our largest event for networking and fun!

- Play Networking Bingo & win prizes
- Stop by the Matthews Specialty Vehicles Bookmobiles for beverages and to hand in your Networking Bingo Card for a raffle ticket
- Appetizers will be served
- All bookmobiles will be open
- Speak to all of our vendors
- Listen to the local band under the tent. One of the members is a bookmobile driver!

To get the most out of the conference, here are some tips:

- Read your conference booklet & the new ABOS newsletter.
- Introduce yourself to the ABOS Board, to people in your region, to vendors, and to anyone you come in contact with.
- Sign in at each presentation. Make sure to mark if you need the educational credits!
- Attend the Wednesday night library tour & the Thursday "ABOS @ Night" Networking event.
- Check out our new Poster Session Presentations. Across the hall is the Thorndike Press Break with ice cream, soft pretzels, fruit, chips, apple wedges & more!
- Sign up to learn more about being on the Board or joining a committee.
- Visit the vendors in Salon G and the bookmobiles in the West Parking Lot.
- Take a lot of photos, share, and tag them! #ABOSNC2018.

I hope you enjoy Raleigh, plenty of networking opportunities, and the wonderful assortment of informative presentations! Join us next year in Omaha, Nebraska! Take care and keep in touch via our listserv, social media, website announcements, newsletter, and our conference!

Tina M. Williams
2018 ABOS President

ABOS
Association of Bookmobile & Outreach Services

Equity, diversity, and inclusion are fundamental values of ABOS and its members.

Code of Conduct

The Association of Bookmobile and Outreach Services values each person who participates in ABOS events and social media. Respect and courtesy to others is expected to be shown at all times by those who participate in any manner.

General Conduct:

- Communications should be done in a positive, safe and harassment-free environment of mutual respect, regardless of gender, sexual orientation, disability, ethnicity, religion or political beliefs.
- Excessive swearing and/or offensive language, including jokes, pictures or videos will not be allowed. ABOS will be the arbiter of what constitutes offensive materials. Any possible offensive materials should be brought to the attention of the ABOS president.
- Professional behavior will be expected.
- ABOS reserves the right to all marketing, promotional and advertising of ABOS events. Permission must be obtained from ABOS authorized persons for use of the ABOS logo or ABOS materials.
- Comments on social networking sites are open to all but are moderated by ABOS committee members.
- Comments should be relevant to the specific post they are attached to. Spam, flaming, personal attacks, and off-topic comments are not permitted. ABOS reserves the right to remove any comment or disable all comments if necessary.

Conference or other events:

ABOS hopes that each person attending will have a rewarding experience at meetings, workshops and other sponsored events. Respectful and courteous behavior will be shown by all that attend. So that the focus is on the gathering and the networking that results, the following behavior will be expected of attendees and others associated with the meeting.

- Professional demeanor is expected at all presentations, workshops and meetings. Disruptions by loud talking, disrespectful interruptions or physical harassment will not be tolerated.
- No unauthorized photographs or recordings may be made without the approval or the speaker/presenter.
- ABOS reserves the right to change workshops, speakers, events and venues without prior notice. Changes will be announced or posted.
- No unauthorized sales will be allowed. All sales must be approved prior to the event by the ABOS Board of Directors.
- Vendors and their staff are included in this code of conduct. It is also expected that attendees will display the same courtesy to the vendors.

Anyone engaging in behavior which violates this code of conduct will be asked to cease the noted behavior immediately. Event organizers may take any action deemed appropriate, including warning the offender to expulsion from the event without refund or compensation.

Concerns should be brought to the ABOS Board of Directors. All concerns will be held in confidence.

Approved by the ABOS Board of Directors 9-26-2016

ABOS Photo Policy

The Association of Bookmobile and Outreach Services (ABOS) often takes photos | videos | recordings | of its programs, activities, and their participants. Please be aware that these photos may be used in future conference brochures, fliers, web pages, news releases, social media and other promotional resources. Those wishing not to be photographed or recorded should inform the photographer.

General Information

Conference Check-In Desk

Check in, ask questions, find out more information. Buy t-shirts, mugs, magnets and more.
Hours: Tues. 4-7 pm | Wed. 7:30 am—4 pm | Thurs. 7:30 am—1:30 pm | Fri. 7:30—9:30 am

***** Attendees should wear conference badges at all times. *****

SUMMIT BODYWORKS SPECIALTY VEHICLES

FARBER SPECIALTY VEHICLES

Custom Coach™

LEU Credit/Certificates and/or Certificates of Attendance:
Please sign-in at each workshop that you attend. Certificates will be emailed to you.

Hotel

Hilton North Raleigh/Midtown | 3415 Wake Forest Rd | Raleigh, NC 27609
919-719-4824 | Multi-Lingual Staff | Complimentary Wi-Fi
Check-in: 3 pm | Check-out: 12 pm
Shuttle: Contact the front desk for service to the Airport or North Hills
Business Center | Restaurant | Bar | Café | Convenience Store | 24 hr Pavilion Pantry Market
Pool Hours: 6 am—Midnight | Fitness Center: 24 hours

Hilton HOTELS & RESORTS

Local

visitRaleigh

Emergencies: **9-1-1** | Local Non-Emergency 919-831-6311
Visit Raleigh https://www.visitraleigh.com/ | 800-849-8499 | @visitraleigh | Facebook: visitRaleigh
Raleigh-Durham International Airport
2400 John Brantley Blvd. Morrisville, NC 27560
919-840-2123 | https://www.rdu.com/ | @RDUAirport | Facebook: rduairport
North Hills (Shop | Dine | Play) https://visitnorthhills.com/ | @VisitNorthHills
North Carolina State Fair Oct. 11-21, 2018
http://www.ncstatefair.org/2018/index.htm | @ncstatefair | Facebook: ncstatefair

SOCIAL MEDIA

Facebook: abosoutreach
Twitter: @ABOS_Outreach
Pinterest: abosoutreach
Snapchat: abos-outreach
Conference Hashtag: #ABOSNC2018

CONNECTIONS

Listserv / Google Group:
https://groups.google.com/d/forum/abos-outreach
Flickr: https://www.flickr.com/photos/14316594@N07/
YouTube: abosoutreach
Website: abos-outreach.com
BOIR Project: abos-boir.com

ABOS
Association of Bookmobile & Outreach Services

Tabletop Breakfast Conversations provide a great networking opportunity.
7:30 Daily *[Breakfast is included with your registration]* **Salon CDEF**

Bookmobiles on Display **West Parking Lot**
Wed. 11:45 am —1:15 pm | Thurs. 6—8 pm
Conference Bookmobile Wrangler: Cathy Zimmerman Cell: 563-320-5048

Vendor Focused Events and Activities
Vendors Q & A Wed. 10:15—11:15 am **Salon F**
Vendor Room and Exhibits **Salon G**
Wed. 11 am—5 pm | Thurs. 9 am—5 pm | Fri. 9 am—12 pm
Vendor Plus Sponsorship Presentations Please see schedule for presenter / time / room

Snack Breaks **Salon G**
Wed. 1— 3 pm | Thurs. 11:30 am—1:30 pm | Thurs. 1:30—2:30 pm Thorndike Press Break
Enjoy Thorndike Break Hour sponsored by THORNDIKE PRESS®

Poster Presentation Event during the Thorndike Break Hour **Salon G**
Thurs 1:30—2:30 pm
** Posters will be on display before and after the Poster Presentation Event **
Wed. 8 am—4 pm | Thurs. 8 am—4 pm **Oakwood**

ABOS @Night Wed.

Library Tour of Cameron Village Branch **1930 Clark Avenue, Raleigh**
with Light Refreshments
Wednesday starting at 5:30 pm
5:30 pm Matthews & Hilton Shuttles DEPART from West Parking lot
- —> Shuttles will circle from the library to the hotel <—
- **8:30 pm Last Pick Up** @ Cameron Village Library Branch
- Otherwise, the alternate options are carpooling & Uber

DINNER On-Your-Own

WAKE COUNTY NORTH CAROLINA

Hilton HOTELS & RESORTS

ABOS @Night Thurs.

Networking, Games, and Music Night **West Parking Lot**
Thursday 6:00—10:00 pm
6—8 pm **Bookmobiles Open** *Check Them Out!*
6—9 pm **Appetizers**
6—9 pm **Games & Prizes**
6:30—9:30 pm **Nu Clear Twins** band, sponsored by Matthews Specialty Vehicles

Stop by the Matthews Bookmobiles for your raffle ticket, prizes and surprises!

MATTHEWS SPECIALTY VEHICLES

STATE OF NORTH CAROLINA
OFFICE OF THE GOVERNOR

ROY COOPER
GOVERNOR

October 17, 2018

Dear Friends:

As Governor of North Carolina, it is my pleasure to welcome you to the 2018 Conference of the Association of Bookmobile and Outreach Services (ABOS), "Let's Book It In Raleigh." I hope that you enjoy all the amenities and hospitality North Carolina offers.

The mission of ABOS is to support and encourage government officials, library administrators, trustees, and staff in the provision of quality bookmobile and outreach services to meet diverse community information and programming needs. I commend all the leaders, members, and friends of this organization for your ongoing contributions and services to libraries in North Carolina and throughout the United States.

You all have my best wishes for an outstanding conference and continued success in all your future endeavors.

With kind regards, I am

Very truly yours,

Roy Cooper

RAC/smc

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WWW.GOVERNOR.NC.GOV

City Of Raleigh
NORTH CAROLINA

October 17, 2018

WELCOME!

On behalf of the Raleigh City Council, it is my pleasure to welcome and extend warm greetings to the members of the Association of Bookmobile & Outreach Services here for your "Let's Book It In Raleigh" Conference. We are glad you are here!

You have gathered here for this conference as committed professionals who provide much needed services to communities. The gift of reading provides entertainment, knowledge, resources and especially with bookmobiles and outreach a feeling of being connected. You bring services to people who may otherwise miss these opportunities.

Your organization has worked to promote literacy and bring resources to the communities you serve. In this increasingly digital age what you provide carries not only access to reading materials but also personal interaction. As you share ideas and celebrate your accomplishments I hope you will have some time to explore and enjoy many of the wonderful things in available in our city!

With best wishes,

Nancy McFarlane
Mayor

Mayor McFarlane reads to children on the bookmobile.

Author Luncheon with Margaret Maron

Sponsored by Winnebago

Wednesday, October 17, 2018
11:45am-1:15pm
Salon CDEF

If you have not signed-up, there is still time. Register and pay $35 / person fee at the Check-in Desk.

Born and bred in North Carolina where the piedmont meets the sandhills, Margaret Maron grew up on a modest two-mule tobacco farm that has been in her family for over a hundred years. After high school, she spent two years in college then a summer job at the Pentagon led to marriage. Her Navy husband sent them on a tour of duty in Italy then several years in Brooklyn. She began writing novels about NYPD Lt. Sigrid Harald, mysteries set against the New York City art world. Once back in North Carolina, love of state and a desire to write current experiences led to the creation of new characters. http://www.margaretmaron.com/

WINNEBAGO INC™

Closing Speaker and Luncheon with Dr. Brian W. Sturm

Friday October 19, 2018
12pm-1:30pm
Salon CDEF

If you have not signed-up, there is still time. Register and pay $30 / person fee at the Check-in Desk.

Brian began telling stories on his older brother about the age of four, but his professional career as a freelance storyteller of world folktales began 30 years ago as an outdoor educator of fifth grade children in the redwood forests of California, and as a children's librarian in Rhode Island and Indiana.

He has since built a teaching and research career at the School of Information and Library Science, University of North Carolina at Chapel Hill, centered on the entrancing power of narrative, and he has performed internationally for festivals, libraries, and schools.

Dr. Brian W. Sturm Phone: 919-962-2460 Fax: 919-962-8071
https://sils.unc.edu/people/faculty/profiles/Brian-Sturm

7:00 am	**Morning Meditation** led by Brandon Thompson	**Oakwood**
7:30 am—4:00 pm	**Check-In and Registration Desk Open**	**Capitol Registration**
7:30 am—9:00 am	**Tabletop Breakfast Conversations** *(included in registration)* *Network over breakfast with people in your library region*	**Salon CDEF**
8:00 am—4:00 pm	**Presentation Posters are available for viewing**	**Oakwood**
9:00 am—10:15 am	**Welcome & Opening Ceremony**	**Salon CDEF**
	Tina Williams, ABOS President, White Oak Library District, Romeoville Branch Library **Timothy G. Owens**, Assistant State Librarian, NC Dept. of Natural and Cultural Resources **Sig Hutchinson**, Vice Chair, Wake County Board of Commissioners **Michael J. Wasilick**, Director, Wake County Public Libraries **Susan Parkins**, ABOS Vice President/President Elect, Laramie County Library	
THANK YOU!	*Distinguished Special Guests, ABOS Board, Conference Presenters, Vendors, Committee Members, Wake County PL and those who helped us: Michael Wasilick, Brandy Hamilton, Sarah Lyon, Nicole Lambert, and Robert Lambert*	
10:15 am—11:15 am	**Vendor Q&A**	**Salon CDEF**
11:00 am—5:00 pm	**Vendor Exhibits Open**	**Salon G**
11:45 am—1:15 pm	**Author Luncheon (Pre-Paid Event)** **Margaret Maron** Lori Berezovsky, ABOS Secretary, Author Introduction Sponsored by WINNEBAGO LIND	**Salon CDEF**
11:45 am—1:15 pm	**Bookmobiles Open** [Cathy Zimmerman Cell 563-320-5048]	**Bookmobiles @ West Parking Lot**
1:00—3:00 pm	**Coffee Break**	**Salon G**
1:30 pm—2:30 pm	**Presentation – Workshop A**	
	Outreach 101 *with Tracy Scott & Jamie Pierson*	**Judicial**
	Bookmobile Buzz *with Michael Swendrowski*	**Sandalwood**
	Story Share Workshop *with Meredith Anderson*	**Salon A**
	When Patrons Die *with Marcia "Courtney"*	**Salon B**
	Introduction to ODLOS *with Amber Hayes*	**Boxwood**
	Community Listening Inside and Out *with Elena Cabodevilla*	**Dogwood**
2:45—3:45 pm	**Presentation – Workshop B**	
	Outreach 101 *with Tracy Scott & Jamie Pierson*	**Judicial**
	Just One Thing *with Dr. Rachel Hadidi*	**Sandalwood**
	Welcome Aboard RMS Titanic *with Laurie Osseck*	**Salon A**
	Meet Them Where They Are At *with Susan Brown*	**Salon B**
	Bookmobiles Start Your Engines *with Mike Pracht & Kathy Welko*	**Boxwood**
	Delivering On Early Literacy *with Elena Cabodevilla*	**Dogwood**
	Experience the Matthews Vehicle Difference! *with Dennis Hoag* [VENDOR]	**Salon F**
4:00—5:00 pm	**Presentation – Workshop C**	
	Pop Likes its Hot *with Kelli McDaniel & Alicia King*	**Judicial**
	Advocating Within *with Georgia Coleman & Amy Schofield*	**Sandalwood**
	BOIR Project *with Tina Williams & Cathy Zimmerman*	**Salon A**
	Ohh The Places We Will Go *with MyTesha Tates & Rachel Stout*	**Salon B**
	Order Off the Menu *with Glenna Godinsky & Ana Devine*	**Boxwood**
	Delivering On Early Literacy *with Elena Cabodevilla*	**Dogwood**
	Large Print: One Solution *with Lisa Marie Joyce* Thorndike Press [VENDOR]	**Salon F**
5:30—8:30 pm	**Library Tour of Cameron Village Branch** *with Light Refreshments*	**1930 Clark Avenue, Raleigh**

ABOS @Night Wed.

Wednesday starting at 5:30 pm

5:30 pm Matthews & Hilton Shuttles DEPART from West Parking lot

- —> Shuttles will circle from the library to the hotel <—
- **8:30 pm Last Pick Up** @ Cameron Village Library Branch
- Otherwise, the alternate options are carpooling & Uber

DINNER On-Your-Own

THANK YOU!

WAKE COUNTY NORTH CAROLINA

MATTHEWS SPECIALTY VEHICLES

Hilton HOTELS & RESORTS

7:00am	**Morning Meditation** led by Brandon Thompson	**Oakwood**
7:30 am—1:30 pm	**Check-In & Registration Desk Open**	**Capitol Registration**
8:00 am—4:00 pm	**Presentation Posters are available for viewing**	**Oakwood**
9 am—5 pm	**Vendor Exhibits Open**	**Salon G**
7:30—8:30 am	**Tabletop Breakfast Conversations** *(included in registration)* *Network over breakfast with various topics of interest*	**Salon CDEF**
8:30—10:15 am	**Welcome** **ABOS Awards:** **The John Philip Excellence in Outreach Award** **The Carol Hole Conference Attendance Award** **The Bernard Vavrek Scholarship** **General Meeting with Committee Reports**	**Salon CDEF**
10:30—11:30 am	**Presentation – Workshop D**	
	Bling My Ride! *with Richard Lyda & Karen Bradley*	**Judicial**
	Driving Literacy Home *with Amy Price & Tricia Roddy*	**Sandalwood**
	Mobile Health Literacy *with Keturah Cappadonia*	**Salon A**
	Little Free Libraries *with Lori Berezovsky*	**Salon B**
	Bookmobiles Start Your Engines *with Mike Pracht & Kathy Welko*	**Boxwood**
	Welcome Aboard the RMS Titanic *with Laurie Osseck*	**Dogwood**
11:30 am—1:30 pm	**LUNCH On-Your-Own**	
11:30 am—2:30 pm	**Coffee Break**	**Salon G**
1:30—2:30 pm	**Poster Presentations Event**	**Oakwood**
1:30—2:30 pm	**Enjoy Thorndike Break Hour** sponsored by THORNDIKE PRESS®	**Salon G**
2:45—3:45 pm	**Presentation – Workshop E**	
	Keeping Bookmobile and Mobile Services Relevant *with Crystal Harris*	**Judicial**
	Driving Literacy Home *with Amy Price & Tricia Roddy*	**Sandalwood**
	Story Share Workshop *with Meredith Anderson*	**Salon A**
	Little Free Libraries *with Lori Berezovsky*	**Salon B**
	Past Presidents *with Ann Plazek, Marianne Thompson & Pattie Johnston*	**Boxwood**
	Bookmobile Buzz! *with Michael Swendrowski*	**Dogwood**
	A Gaze Into the Future of Mobile Outreach *with Martin Marek / FARBER*	**Salon F** [VENDOR]
4:00—5:00 pm	**Presentation – Workshop F**	
	Keeping Bookmobile and Mobile Services Relevant *with Crystal Harris*	**Judicial**
	Community Listening Inside and Out *with Elena Cabodevilla*	**Sandalwood**
	ACORE Shelving ™ *with Don Thompson & Hayden Thompson*	**Salon A** [VENDOR]
	Mobile Health Literacy *with Keturah Cappadonia*	**Salon B**
	Get the Facts about CDLs *with Michelle Stottlemire*	**Boxwood**
	Order off the Menu *with Glenna Godinsky & Ana Devine*	**Dogwood**
	Want to dump that #@# generator? *with Laura Nederbragt / Summit*	**Salon F** [VENDOR]
6:00—10:00 pm	**ABOS @ Night: Networking, Games, and Music Night**	**West Parking Lot**
	6—8 pm **Bookmobiles Open** *Check Them Out!*	
	6—9 pm **Appetizers**	
	6—9 pm **Games & Prizes**	
	6:30—9:30 pm **Nu Clear Twins** band, sponsored by Matthews Specialty Vehicles	
	Stop by the Matthews Bookmobiles for your raffle ticket, prizes and surprises	

ABOS @Night Thurs.

THANK YOU!

MATTHEWS SPECIALTY VEHICLES

7:30—9:30 am	**Check-In & Registration Desk Open**	**Capital Registration**
7:30—9:00 am	**Tabletop Breakfast Conversations** *(included in registration)*	**Salon CDEF**
9:00 am—12:00 pm	**Vendor Exhibits Open**	**Salon G**
9:30—10:30 am	**Presentation – Workshop G**	
	Pop Like Its Hot *with Kelli McDaniel & Alicia King*	**Judicial**
	Advocating Within *with Georgia Coleman & Amy Schofield*	**Sandalwood**
	When Patrons Die *with Marcia "Courtney"*	**Salon A**
	Ohh The Places We Will Go *with MyTesha Tates & Rachel Stout*	**Salon B**
10:45—11:45 am	**Presentation – Workshop H**	
	Meet Them Where They Are At *with Susan Brown*	**Judicial**
	Bling My Ride! *with Richard Lyda & Karen Bradley*	**Sandalwood**
	Get the Facts about CDLs *with Michelle Stottlemire*	**Salon A**
	Just One Thing *with Dr. Rachel Hadidi*	**Salon B**
12:00—1:30 pm	**Closing Speaker & Luncheon** *(Pre-Paid Event)* **Dr. Brian W. Sturm** Brandon Thompson, ABOS Board Member, Guest Speaker Introduction **Closing Remarks** Tina Williams, ABOS President **Inspiration & Motivation** Brandon Thompson	**Salon CDEF**
1:45—3:00 pm	**Wrap-Up Post Conference Meeting** (for all interested)	**Board Room**

ABOS
Association of Bookmobile & Outreach Services

LIBRARIES TRANSFORM®

Libraries quietly provide bookmobile and outreach services to their local Communities, be it homebound and senior services, service to daycare facilities, schools or the incarcerated. Outreach services are ever-evolving, thanks in part to new technologies and the creativity of library personnel.

They have been and will continue to be a critical link connecting underserved populations to books, computers, and other resources that promote early childhood literacy, lifelong learning, and community enrichment.

Thank you for making a difference in the community!

Program Booklet designed by Rose Huling. Thank you to the ABOS Board for their help to edit this document.

ABOS Past Presidents Panel

Thurs. Workshop E 2:45—3:45 pm Boxwood

Join some of the ABOS Past Presidents for this unprogram & panel discussion where you can learn about the association and the take the opportunity to talk with ABOS leaders with over 40 years of Outreach Services experience between them.

Ann Plazek is the Immediate Past President of ABOS and the Outreach Services Manager for Medina County District Library. The department of seven provides bookmobile service, home delivery to 160 individuals a month, day care visits, an early literacy program at the jail, deposit collections and pop up libraries. Ann began working in libraries as a page at the age of 14 and worked on the bookmobile during the summer in High School and college before working as a children's librarian.

Marianne Thompson is celebrating 40 years as a librarian. Her first job was with the La Crosse Public Library (WI), as an Extension Services Librarian, where she worked on a Bookmobile! In 2006, she took on the dual role of Information Services Manager and Outreach Services Manager at Fountaindale Public Library (IL). The service has more than doubled under her 12 years as the manager. ABOS conferences are an energizing force for her and she always takes back new ideas to try for her service. In 2012 Marianne joined the ABOS Board and in 2016 she served as the President.

Pattie Johnston retired from the Lawrence Public Library (Kansas) after 45 years in circulation and Outreach services. She started with home delivery and as a circulation clerk then went into management positions. In 2001 she established an Outreach Department. Pattie expanded home delivery service, developing programming at senior communities, establishing community partnerships, serving on local boards, making the library more visible in the community. The goal was to put the library IN the community. ABOS has been a source of inspiration and support as she served on committees, the ABOS board of directors, as President in 2015, and continues as an active member during retirement.

Adjustability with ACORE Shelving™

Thurs. Workshop F 4:00—5:00 pm Salon A

Why replace both your bookmobile chassis and your shelves, when you can outfit your bookmobile with ACORE once and then transfer them to your next chassis? Regardless of downsizing or expanding, ACORE still fits together!

Don Thompson is experienced and knowledgeable in the manufacturing and construction industries. Don has always love figuring out how things work. Don's background in the industrial management and mechanical contracting gives him a valuable insight into how to best construct (or deconstruct) a product. Many of the ACORE products, Don has crafted based on needs and ideas from bookmobile and outreach staff asking "What if? And Can you make?"

A Gaze Into the Future of Mobile Outreach

Thurs. Workshop E 2:45—4:45 pm Salon F

How might mobile outreach operate in the future? This will be followed by a discussion with the attendees, and lastly, a question and answer time.

Martin Marek is a graduate of Kent State University with a Bachelor of Business Degree and a major of Transportation Management. He has been involved in vehicle building his whole career as an Office Manager, Purchasing Agent, business owner, and Director of Marketing. Martin has been with Farber Specialty Vehicles for twenty-five years.

Advocating Within

Wed.	**Workshop C**	**4:00—5:00 pm**	**Sandalwood**
Fri.	**Workshop G**	**9:30—10:30 am**	**Sandalwood**

Learn how Richland Library's Outreach librarians successfully advocated within their organization and received support from library leadership to expand service offerings through the use of specialized Outreach vehicles. Including specific tips and strategies you can use to present your goals to library administration.

Georgia Coleman, a leader in the use of human-centered design in public libraries, is a champion for library services that enhance community connectedness and quality of life. She serves as Chief Customer Officer at the award-winning Richland Library in Columbia, SC, where she is responsible for public services and customer experience throughout the twelve locations. She was named as an American Library Association Emerging Leader in 2008 and received Richland Library's highest honor, the Helen Ann Rawlinson Leadership Award, in 2016. In her spare time, she enjoys knitting, supporting Girls Rock Columbia, and spending time with her husband and son.

Amy Schofield has served as the Community Outreach Manager at Richland Library since 2015. During her tenure, Amy has worked with the Outreach Department to provide early literacy workshops for low income families, create educational programs at adult and juvenile detention centers, support literacy efforts among Spanish speaking families, provide services to homebound seniors, and develop services for the Learn Freely Bus--- a 39' RV equipped with materials, technology and programming space. During her tenure as Director of the Kershaw County Library (2008-2015) she helped support Outreach effort to low income areas of the community, childcare centers, and rural areas.

Bling my Ride! Engage your patrons with passive programs and unique displays

Thurs.	**Workshop D**	**10:30—11:30 am**	**Judicial**
Fri.	**Workshop H**	**10:45—11:45 am**	**Sandalwood**

Faced with limited space for programming and browsing, Arapahoe Libraries created innovative tools to engage our patrons on bookmobile and lobby stops. At this session you'll see unique passive programs, displays and merchandising. Learn how you can make these changes to enrich your patrons' experience.

Richard Lyda supervises Mobile Library Services for Arapahoe Libraries. He has been working to provide library access to isolated populations since joining Arapahoe Libraries as an Outreach Librarian in 2008. In 2013, Richard was recognized as a Mover and Shaker by the library journal for his work as a community builder. Richard is passionate about bringing high quality library services to the underserved at their point of need.

Karen Bradley has been the Mobile Library Services Librarian with Arapahoe Libraries since 2014. She has focused on customer service, creative community participation, and building new library relationships.

The Bookmobile Buzz (or lack thereof)!

Wed.	**Workshop A**	**1:30—2:30 pm**	**Sandalwood**
Thurs.	**Workshop E**	**2:45—3:45 pm**	**Dogwood**

The newest generation of Outreach vehicles are creating quite a buzz, but in a very quiet way! Vehicle designs, features and technologies are improving faster than ever, and recent industry breakthroughs are set to change the way libraries deliver mobile services. Join Michael as he shares the latest trends and updates to help you improve your next project and make major industry announcements that are sure to change the way you think about bookmobiles… forever (spoiler alert - generators have met their match)!

Michael Swendrowski is the president of Specialty Vehicle Services, an independent consulting firm dedicated to specialty vehicles since 2002. In addition to serving his clients, Michael has a special passion for library Outreach and has been honored to serve as Chairman of the American Library Association's Subcommittee on Bookmobiles, a Board Member of ABOS leading the BOIR Project, and co-author of On the Road to Outreach (Libraries Unlimited, 2009). Michael also spearheaded "National Bookmobile Day" and frequently addresses local and national media in his efforts to raise awareness for these beloved vehicles and services.

Bookmobiles Start your Engines

Wed.	**Workshop B**	**2:45–3:45 pm**	**Boxwood**
Thurs.	**Workshop D**	**10:30–11:30 am**	**Boxwood**

Join Mike and Kathy (no they're not WBKM radio hosts), Bookmobile drivers with experience in vehicle maintenance and safety. This interactive program, held on a bookmobile provided by Matthews Specialty Vehicles, will give attendees the opportunity to learn pre/post trip inspections, driver safety tips, what you need in your tool box, identify vehicle components, short & long-term maintenance tips, how to recognize possible maintenance issues beyond the PMI, and the #1 maintenance issue from the listserv…the Generator! This is a great program for people with all levels of experience who love hands on learning!

Mike Pracht is the senior Bookmobile Driver and the Outreach Services Safety Officer for the Aurora Public Library. Mike has over 30 years' experience with the operation and maintenance of a variety of vehicles…everything from bookmobiles to trucks to bobcats. By far, driving a bookmobile has been the most rewarding.

Kathy Welko is the Outreach Services Assistant Manager at the Fountaindale Public Library. She supervises five Bookmobile drivers. Kathy has created an Outreach Procedures Manual that has specific safety and mechanical procedures that staff must follow. Kathy has recently completed her MLIS in Library Science from Dominican University in Illinois.

Bringing Outreach Data to a New Level [BOIR Project]

Wed.	**Workshop C**	**4:00—5:00 pm**	**Salon A**

The Association for Bookmobile and Outreach Services (ABOS) is developing the "Bookmobile and Outreach Information Repository". The aim of this project is to archive, unify, and further bookmobile and library Outreach services worldwide with a multipurpose database tool. Libraries worldwide have been providing bookmobile and Outreach services to their communities for hundreds of years and continue to be a critical link connecting underserved populations to books, computers, another other resources that promote early childhood literacy, lifelong learning, and community enrichment.

Tina Williams, current President of ABOS and Outreach Services Manager at the White Oak Library District (IL), Tina has worked in public libraries for over 29 years, in departments ranging from administration to public services to Outreach. She has a Bachelor of Science in Computer Information Systems from DeVry University & a Master of Library Science from the University of Wisconsin-Milwaukee. Tina is the co-founder/co-chair of the Illinois Serving Patrons with Dementia Group & Secretary of the RAILS Bookmobile and Library Outreach Networking Group (B'LONG). She is a new LTA teacher for her local community college, writes her own blog (https://tinaheretohelp.com), and mentors librarians.

Cathy Zimmerman is a Board Member & BOIR Project Finance Sub-Committee Chair, LRP committee member, and Conference Bookmobile Wrangler for ABOS. She's worked in Outreach with the Scott County Library for 13 years as the Bookmobile Associate with duties to homebound and senior living facilities. Cathy holds a Bachelor degree in Music Education (K-12) from the University of Dubuque and a Master's degree from North Texas State in Musicology. Cathy was the Alumni Director at the University of Dubuque, served as the Executive Director of the March of Dimes and was a production editor for Carlisle Communications.

Community Listening Inside and Out

Wed.	**Workshop A**	**1:30—2:30 pm**	**Dogwood**
Thurs.	**Workshop F**	**4:00—5:00 pm**	**Sandalwood**

In 2018, following feedback from patrons and staff emphasizing the importance of inclusivity to the future of the organization, Arapahoe Libraries created a new position. Our Inclusive Outreach Specialist performs targeted community listening internally and externally which is then used to make suggestions about how our programming and services can be made more accessible to our communities. The position is housed with Mobile Library Services and works closely with MLS staff to develop goals and pilot new initiatives. Come learn about what Arapahoe Libraries is doing to address inclusivity concerns and how that work dovetails with bookmobile and Outreach services.

Elena Cabodevilla (she/her/hers) holds bachelor's degrees in gender and women's studies, Spanish, and sociology and a master's degree in counseling with a multicultural emphasis. She worked for Arapahoe Libraries for three years at a branch before accepting the newly created Inclusive Outreach Specialist position. Elena is deeply grateful to the staff and patron communities at Sheridan Library for helping to form her first year in an exciting new role.

Delivering on Early Literacy; Mobile Preschool Services

Wed.	**Workshop B**	**2:45—3:45 pm**	**Dogwood**
Wed.	**Workshop C**	**4:00—5:00 pm**	**Dogwood**

In an effort to level the playing field for children who live in rural and poor parts of our county, recognized as the most inequitable county in the state of California, the Marin County Free Library provides early literacy services aboard our mobile preschool, the FLAGship. This vital program prepares babies and toddlers for academic success. We'll discuss our program demonstrating the breadth of services we offer and the interesting locales we serve. We'll also discuss, how after 17 years, the major vehicle systems have been failing (stranding us in remote locations) and the process as we build a new mobile preschool.

Bonny White, Deputy Director of the Marin County Free Library, was formerly branch manager of the West Marin Libraries and the FLAGship program. Bonny has been in her position for 10 years. FLAGship coordinator, Allie Cruz, has been managing the program for over a year. Previously, she was a preschool teacher with Bright Horizons**.**

Driving Literacy Home

Thurs.	**Workshop D**	**10:30—11:30 am**	**Sandalwood**
Thurs.	**Workshop E**	**2:45—3:45 pm**	**Sandalwood**

We were looking to connect with students in a new-fangled, old-fashioned way. We built a Mobile Book Center. Within a few months, we flipped our summer Outreach from books in trunks to a full-size bus loaded with books. Our MBC is dedicated to combating summer slide by providing equitable access to books and food resources (for summer 2018) for our English Language Learners, students living in poverty and preschool students. Come learn how we pulled together grants, donations, business partnerships, public library partnerships, volunteers and administrative support to battle summer slide in our community.

Amy Price is a 21-year veteran of Princeton City School District. As the District Library Media Specialist, Amy has experience working with PreK-12th graders as she directs the vision of the district library program.

Tricia Roddy has been with Princeton City School District for nine years, eight of them in elementary libraries, as a Media Paraprofessional. She currently is the Director of Marketing, Communications and Grant Writing for Princeton City School District. Follow us @Viking_Media and @PrincetonMBC.

Experience the Matthews Difference! Bookmobiles by Matthews Specialty Vehicles

Wed. Workshop B 2:45—3:45 pm Salon F

Experience the Matthews Difference! Bookmobiles by Matthews Specialty Vehicles.

Dennis Hoag is the director of global sales with almost thirty years of experience in this field. He graduated from Dansville Central Schools, Dansville, New York. He attended college courses from Genesee Community College, Genesee, New York in Management and Marketing. He spent five years with Babcock Enterprises in Dansville, New York, with duties including Estimating, Sales and Managing production. Mr. Hoag has been employed by Matthews Specialty Vehicles, Inc. for the past twenty-six years. Responsibilities include managing a sales team for twelve different product lines, as well as yearly budgeting and cost analysis for sales. He reports directly to the President. Mr. Hoag resides in High Point, NC.

Get the Facts About CDLs

Thurs. Workshop F 4:00—5:00 pm Boxwood
Fri. Workshop H 10:45—11:45 am Salon A

Bigger, better bookmobiles allow for growth in outreach services – but often require drivers to have a CDL (commercial driver's license). What are the pros and cons of CDLs? This presentation will cover a variety of CDL topics that can affect outreach services, including insights on training, personal liabilities, vehicle operations, and required documentation. Additionally, federal requirements such as drug and alcohol testing will be reviewed.

Michelle Stottlemire comes to outreach services from an eclectic background which includes university housing, property management, and museum education. For the past 8 years she has traveled the roads as a bookmobile jockey at the Topeka and Shawnee County Public Library, 2016 Library of the Year recipient from Library Journal. She absolutely loves working in these "mobile branches" and believes they are a critical part of providing library services to all residents.

An Introduction to ALA's Office for Diversity, Literacy and Outreach Services and its Resources

Wed. Workshop A 1:30—2:30 pm Boxwood

ALA's Office for Diversity, Literacy and Outreach Services (ODLOS) works to provide resources surrounding the topic of Equity, Diversity, and Inclusion. In this presentation, Amber Hayes will outline resources that are available for your library. This session will highlight Outreach toolkits that equip you with data and references to ensure that your library is serving all audiences. This presentation will also give a history of National Bookmobile Day and how your library can get involved in 2019.

Amber Hayes, Outreach and Communications Program Officer for ODLOS, is a former ESL teacher and has experience working with adult learners and international audiences. She coordinates communications for ODLOS and works with members to develop and promote Outreach materials. She is also the staff Liaison to the Committee on Rural, Native, and Tribal Libraries of All Kinds (RNTLOAK); the Association of Bookmobile and Outreach Services (ABOS); and the Association of Rural and Small Libraries (ARSL).

Just One Thing

Wed.	**Workshop B**	**2:45—3:45 pm**	**Sandalwood**
Fri.	**Workshop H**	**10:45—11:45 am**	**Salon B**

Increase community engagement with buy-in from your staff in your service area! Learn how one library went from doing 20 Outreach events a year to 150 by empowering staff to engage with the community. Increase staff confidence as marketers with the concept of sharing "just one thing" about the library. The presenters will share tips and tricks for designing your own vehicle and expand programming outside the walls.

Dr. Rachel Hadidi is a Community Outreach Librarian for Plano Public Library. She works on the Marketing and Outreach team and helps coordinate Outreach events, conference presentations, social media, and grants.

Keeping Bookmobiles and Mobile Services Relevant During Times of Change

Thurs.	**Workshop E**	**2:45—3:45 pm**	**Judicial**
Thurs.	**Workshop F**	**4:00—5:00 pm**	**Judicial**

In 2014, the St. Louis County Library system began its capital improvement plan to renovate buildings and enhance services. During this time of change, Outreach staff seized the opportunity to evaluate their services, procedures, and workflow. Manager of the Bookmobiles and Mobile Services' at SLCL, Crystal Harris, will discuss several topics related to her department's ongoing efforts to remain engaging and relevant to their community during times of change and after. Topics include revamping services, retraining staff, and updating procedures.

Crystal Harris is the Manager of the Bookmobiles and Mobile Services Department of the St. Louis County Library. She was the Manager at the Natural Bridge Branch and the Adult Programmer for the St. Louis Public Library in St. Louis, MO. Crystal earned her MLIS from the University of Illinois at Urbana-Champaign. Crystal loves a good romance novel and since becoming the manager, has now mastered the skills of replacing and repairing big vehicles.

Large Print One Solution for youth AND seniors!

Wed.	**Workshop C**	**4:00—5:00 pm**	**Salon F**

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We'll take a look at the Senior Book Group program and using Large Print to expand the reach of your book group offerings in your community. Did you know that you can use Large Print with striving and struggling Young Readers? We'll focus on how Large Print benefits these community segments.

Lisa Marie Joyce is an Acquisitions Editor at Thorndike Press and the Outreach Librarian at the South Portland Maine Public Library. Lisa was the Outreach Librarian at the Portland Maine Public Library for 25 years. She has a Bachelor of Science in Business from the University of Maine and an MLIS from Simmons College. While at Portland Public she developed the README Summer Reading program for adults for the State of Maine.

Little Free Libraries = Community Outreach

Thurs.	**Workshop D**	**10:30—11:30 am**	**Salon B**
Thurs.	**Workshop E**	**2:45—3:45 pm**	**Salon B**

Little Free Libraries have been around for awhile, but what is new for Salina Public Library is how we have developed a way to use Little Free LIbraries to engage the community in a variety of ways. Learn how we've partnered with the City of Salina in finding homes for our Little Free Libraries, the woodworkers who built them, and the library enthusiasts who have adopted them. Hear stories from those who use the Little Free Libraries, and how neighbors are working together for the Little Free Library cause.

Lori Berezovsky was the original Outreach librarian at Salina Public Library 10 years ago, and continues to grow in the job, building new services, partnerships, and connections between the library and the community.

Meet Them Where They Are: A Mobile Library for the 21st Century

Wed.	**Workshop B**	**2:45—3:45 pm**	**Salon B**
Fri.	**Workshop H**	**10:45—11:45 am**	**Judicial**

It's one thing to say you're going to build a modern, flexible library on wheels. It's another to actually do it. The Circulator is more like a food truck than a bookmobile, and it's Chapel Hill Public Library's way to increase community access to CHPL, engage new audiences, and serve as a mobile extension of its brand.

Susan Brown took her first library job to earn beer money while in college, never thinking it would turn into a career. After several years in academic and government libraries, she found her home at a public library. In 2013, she returned to the "Southern Part of Heaven" to become the Director of Chapel Hill Public Library. Before that, she was Marketing Director at Lawrence Public Library. Susan holds a B.A. from Virginia Tech and an M.L.S. from the University of North Carolina at Chapel Hill. She writes about marketing, management, leadership, and libraries at www.658point8.com

Mobile Health Literacy

Thurs.	**Workshop D**	**10:30—11:30 am**	**Salon A**
Thurs.	**Workshop F**	**4:00—5:00 pm**	**Salon B**

The Southern Tier Library System, in partnership with local county departments of health, is developing and implementing a mobile health literacy Outreach program. This program will be taken to 48 public libraries in five rural counties to assist in training and familiarizing library staff with reliable consumer health online resources provided by the National Library of Medicine. Library staff will then have the tools and information necessary to help educate the public.

Keturah Cappadonia currently works as the Outreach Consultant for the Southern Tier Library System in western New York. She has previously worked as a rural public library director and a children's librarian at a small public library. She is particularly interested in working with small and rural public libraries and enabling them to provide excellent service to the geographically isolated and other traditionally underserved populations. She earned her MLS at the University of Pittsburgh and is an active member of ABOS, ALA, PLA, and the New York Library Association.

Ohh The Places We Will Go! Library Services Beyond Our Walls

Wed.	**Workshop C**	**4:00—5:00 pm**	**Salon B**
Fri.	**Workshop G**	**9:30—10:30 am**	**Salon B**

The Houston Public Library's Community Engagement Team prides ourselves in successfully offering programing beyond the walls and meeting customers needs in the places that they eat, sleep, work and play. We currently have a fleet of 5 vehicles (3 specialty) including a mobile computer lab, book mobile, and gaming/puppet theatre used to deploy over 50 programs and services ranging from robotics to circulation on the go! We would love the opportunity to present at the ABOS conference in order to share best practices, lessons learned and more!

MyTesha Tates is the Division Manager for the Houston Public Library's Outreach and Community Engagement Division, which coordinates and communicates the role of Houston Public Library to the community through positive representation, dynamic programs, and sharing information about all of its services. Known for her innovative leadership style, she infuses technology, fun, and best practices into daily operations of the department for an enhanced customer experience. MyTesha has a passion to serve and is empowered to do so daily through partnerships with schools, housing authorities, community associations, literacy service provides, parks, churches, City of Houston departments and many others.

Rachel Stout is a Trainer with the Houston Public Library's Community Engagement Team. She brings her passion for STEM and innovative ideas to CET, where she is a senior member and has provided instruction in STEM subjects and activities since 2008. She has developed or assisted with development of fifteen of CET's STEM courses, which are primarily offered in underserved communities. She has also developed curriculum for HPL's Camp STREAM program, beginning with the program's inaugural year in 2014. She also serves as a lead instructor during Camp STREAM.

Order Off the Menu

Wed.	**Workshop C**	**4:00—5:00 pm**	**Boxwood**
Thurs.	**Workshop F**	**4:00—5:00 pm**	**Dogwood**

Everyone comes to the table with their own budget, set of tastes, and amount of time. Leverage the rapport you have established in your community or start from scratch. We will share a menu of outside-the-box but already-in-your-library ideas, from themed programming plans to hand-held magnifiers that can transform lives in astonishing ways, to reasons you might want to get an animatronic animal. You will be surprised how many ingredients you already have on the shelf with which to engage vulnerable, multi-generational populations. Come learn how to customize ideas to suit your palate.

Glenna Godinsky, BA Psychology, University of Iowa, Special Education Paraprofessional, Certified Dementia Practitioner, always relied on library resources for her work. When Glenna's mom developed Lewy Body Dementia and lived for 4 years with Glenna's family, support was scarce. Glenna now develops and implements Library Ladies Programming overseeing a volunteer team who provide Tales and Travel Programming across 21 senior/developmental residential/day care communities.

Ana Devine, Director of Branch Services, earned her MLIS degree from Dominican University. Prior to joining Branch Services, she was Library-on-the-Go Manager overseeing Outreach activities, including the ReaderShip preschool program, Home Services, and Life Enrichment.

Outreach 101

Wed.	**Workshop A**	**1:30—2:30 PM**	**Judicial**
Wed.	**Workshop B**	**2:45—3:45 pm**	**Judicial**

New to Outreach, this is the class for you. When presenter Tracy Scott became the manager of Tulsa City-County Library's Outreach Services Department, she had no idea what she was in store for. From getting out of the library to attend events, building community partnerships, doing four vehicle projects, and taking services to those unable to visit a library location, the learning curve was steep. Come join her and seasoned bookmobile driver, Jamie Pierson, to learn about the 5Ws & 1H, including some lessons learned, for reaching out into your community.

Tracy Scott, Manager of Literacy, Outreach & Volunteer Services, Tulsa City-County Library, Tulsa, OK. Tracy is a 19-year library veteran that found her place, as the manager of Tulsa City-County Library's Outreach Services Department. She's always searching for new ways to take the library out into the community.

Jamie Pierson, Bookmobile Driver, Tulsa City-County Library, Tulsa, OK. Jamie has worked as TCCL's Bookmobile Driver for 5 years. Prior to that, she worked with youth, community groups and non-profits in Tulsa, Los Angeles and the Twin Cities. In Outreach Services, she has found a perfect combination of serving the community, promoting literacy, and fun.

Pop Like Its Hot

Wed.	**Workshop C**	**4:00—5:00 pm**	**Judicial**
Fri.	**Workshop G**	**9:30—10:30 am**	**Judicial**

After years of stagnation, Piedmont Regional Library System's Outreach Services 2.0 re-launched in January of 2018 with pop-up libraries leading the way. Incorporating Pop-up libraries allowed us to transform our Outreach into a mobile branch, bringing 100+ items, library card sign-ups, and the expertise of trained library staff out into the public to serve those who weren't being served within the walls of our traditional library branches. Senior centers, farmer's markets, local festivals...all of these were opportunities to get out and bring the library to the people, and our Outreach has never looked back. Let us tell you what we do, what we've learned, and what you can do to make your own services POP.

Kelli McDaniel is an accidental librarian who has worked in public libraries for 13 years. As Assistant Director of the Piedmont Regional Library System, she works with her region's 10 member libraries to coordinate youth services, collection development, and Outreach services.

Alicia King, an educator in her previous life, also stumbled into a love of library service and now serves as the PRLS Administrative Assistant and Outreach Coordinator. Together they form the PRLS Outreach team, POPping up at unusual places all across their three county system. If you like energy, enthusiasm, and bulging muscles from hauling heavy library materials from one location to the next, then you're going to like these ladies.

Story Share Workshop

Wed.	**Workshop A**	**1:30—2:30 pm**	**Salon A**
Thurs.	**Workshop E**	**2:45—3:45 pm**	**Salon A**

Story Share is a literacy-based, on-the-go program aimed at adults with dementia and/or special needs. Story Share is based on a simple, adaptable structure which librarians can use for just about any topic or concept to create a fun, flexible, budget-friendly program. We will test out some of the concepts and work together to create some Story Share programs you can use. Plus we will discuss best practices for programming for adults with dementia and/or special needs. Welcome Aboard the RMS Titanic.

Meredith Anderson is the Outreach Librarian for the Information and Reader Services Department at Geneva Public Library in Geneva, IL. She has an MLIS from Dominican University (River Forest, IL) and a B.S. in Biology with a minor in Chemistry from Aurora University (Aurora, IL). Bringing the library out into the community is her passion.

Got ideas? Got Energy? Get Involved!
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Want to Dump your #@# generator? Need new ideas?

Thurs. Workshop F 4:00—5:00 pm Salon F

Want to dump that #@# generator, incorporate new technology, and/or learn about the new ideas and equipment in the field? I look forward to telling you about the great stuff that is happening in the Bookmobile and Mobile Outreach world. There are new fun options for your vehicle. The advancements in technology and design are downright amazing. We have great going-ons at Summit Bodyworks Specialty Vehicles. Our new location features state of the art machines and new technology. I will also answer your questions about designing and building a bookmobile.

Laura Nederbragt has never considered herself a Sales Person. "By nature I am a teacher, so as I learn about things, I share that knowledge. I do the same with my customers and most of the time, being helpful and educational is what sells a product. Not being pushy and demanding, at least that isn't how I do things.

Before I worked at Summit, I worked in the Telcom industry doing contract negotiation, and before that a Territory Sales Manager for Telcom. Before that I was a Stay at home Mom while finishing my Business Degree. Folks who work in Outreach work with the public and out in community, and by doing that you are exposed to every type of human being. Sometimes bad but most of the time good. It takes a unique person to be able to work in outreach, and I have so much respect for you. You are also a fun a crazy bunch of folks! Thank you for accepting me into your Community!"

Welcome Aboard the RMS Titanic

Wed. Workshop B 2:45—3:45 pm Salon A
Thurs. Workshop D 10:30—11:30 am Dogwood

You've been educated, informed, and enlightened on how to create and present an educational and entertaining Outreach program. But have you ever attended an Outreach program yourself? Here is your opportunity. Take a break from the instructional workshops and join me as we journey across the Atlantic Ocean on the RMS Titanic on her maiden voyage from South Hampton to New York. Learn some exciting tips for successful Outreach. As the experts say, "The best way to learn something new is to experience it yourself." Will you survive the journey?

Laurie Osseck is the Adult Outreach Coordinator for Scenic Regional Library in Missouri. Over the past four years, she has visited numerous facilities and created approximately 80 Outreach programs on a variety of different topics. Her passion for Outreach and the people she serves is immeasurable. If you attended last years' conference, you may remember her presentation on "Outreach Beyond the Books". Many of you expressed a desire to see one of her programs, so here is your opportunity. She is looking forward to seeing you again aboard the R.M.S. Titanic.

When Patrons Die

Wed. Workshop A 1:30—2:30 pm Salon B
Fri. Workshop G 9:30—10:30 am Salon A

The purpose of this session is to provide resources and discussion about grieving our patrons. When I began working with older adults and the disabled, I was not prepared for the quantity or depth of loss that I would experience.

The well-known literature on grief does not apply to the situations we find ourselves in. This literature deals primarily with the loss of a family member, not someone you saw for years. The loss is final but the process is ongoing. Everyone is invited to share their experiences and coping tools.

Marcia "Courtney" has worked for Boise Public Library's Outreach Services for 16 years. It was my privilege to serve as the ABOS Secretary in 2017 and as an ABOS Board Member at Large from 2015 to 2016. In my life outside of work, I garden, play with my grandchild and have an incorrigible corgi named Boots.

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BOOKMOBILE

Come walk through the LDV-built bookmobile for East Baton Rouge Parish Library

At LDV, we've been building bookmobiles for over 40 years. Besides providing you with the correct platform recommendation, dependable chassis, interior components, and ergonomic designs for you and your patrons, we provide the support you need – long after the sale. From rolling libraries and mobile classrooms to high tech learning labs, LDV custom vehicles are designed and constructed with exceptional quality.

Our goal is to create a bookmobile that will provide you and your community years of service.

CALL TODAY to get started on the design of your new bookmobile or high-tech learning lab!

LDV
CUSTOM SPECIALTY VEHICLES

800-558-5986 | www.LDVUSA.com

ALA DIVERSITY, LITERACY & OUTREACH SERVICES | American Library Association

mk SOLUTIONS

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Libraries quietly provide bookmobile and outreach services to their local Communities, be it homebound and senior services, service to daycare facilities, schools or the incarcerated. Outreach services are ever-evolving, thanks in part to new technologies and the creativity of library personnel.

Bookmobile and Outreach Information Repository [BOIR Project]

ABOS is aiming to archive, unify, and further bookmobile and library outreach services worldwide with a multipurpose database. To date, outreach services have not been adequately researched, recorded, and archived. The ABOS Board created the BOIR Project Committee to change that.

The BOIR Project is one of the largest projects tackled by ABOS to date, but also one of its most important. This project is seen as a way to archive, unify, and further bookmobile and library outreach services worldwide, and is **being developed with cooperation** from the Institute of Museum and Library Services (**IMLS**), the American Library Association **(ALA),** all US State Libraries and Chief Officers of State Library Agencies **(COSLA)**.

The completed BOIR tool will not only improve library outreach service delivery through improved collaboration, but also **the way these services are viewed and funded** by the public and government agencies. Accurate data and statistics are a powerful tool that can be leveraged for planning, research and reporting, and historical data and photos are a very important way to preserve library history and accomplishments. The **BOIR tool will be one of the easiest to use**, reliable and trusted resources available to all who recognize the tremendous value of outreach services!

What's Your Role?

Join us in creating this invaluable tool by **adding your information to the database** and help us maintain your vital information in this resource. Then discover what a great resource you have contributed in the outreach community.

The BOIR project has actively **moved into the fundraising stage.** As a member of ABOS, **you can help us raise the needed funds** by using one of the following sites when you are shopping.

- **GivingAssistant.org** Set up an account for yourself and designate ABOS as your recipient.
- **AmazonSmiles** Set up or use your current account and designate the Association of Bookmobile and Outreach Services as your recipient.
- **Facebook donates** When you have a birthday, anniversary or a special event, you can go to the donations site and register, designate ABOS as your recipient and then ask friends to donate to your cause.

Every little bit helps - please consider one of these options. You are already shopping or on Facebook anyway!!! Make sure you spread the word to friends and colleagues.

Wed., Oct. 17		Thurs., Oct. 18		Fri., Oct. 19	
Workshop A 1:30 - 2:30		**Workshop D 10:30 - 11:30**		**Workshop G 9:30 - 10:30**	
Judicial	Outreach 101	Judicial	Bling My Ride!	Judicial	Pop Like Its Hot
Sandalwood	Bookmobile Buzz	Sandalwood	Driving Literacy Home	Sandalwood	Advocating Within
Salon A	Story Share Workshop	Salon A	Mobile Health Literacy	Salon A	When Patrons Die
Salon B	When Patrons Die	Salon B	Little Free Libraries	Salon B	Ohh The Places We Will Go
Boxwood	ALA ODLOS | Intro to ALA's Office for Diversity, Literacy and Outreach Services…	Boxwood	Bookmobiles Start your Engines		
Dogwood	Community Listening	Dogwood	Welcome Aboard the RMS Titanic		
		Special Event: Poster Presentations 1:30 -2:30			
		Oakwood	**Poster Presentations**		
Workshop B 2:45 - 3:45		**Workshop E 2:45 - 3:45**		**Workshop H 10:45 - 11:45**	
Judicial	Outreach 101	Judicial	Keeping Bookmobiles and Mobile Services Relevant	Judicial	Meet Them Where They Are
Sandalwood	Just One Thing	Sandalwood	Driving Literacy Home	Sandalwood	Bling My Ride!
Salon A	Welcome Aboard RMS Titanic	Salon A	Story Share Workshop	Salon A	Get the Facts About CDLs
Salon B	Meet Them Where They Are	Salon B	Little Free Libraries	Salon B	Just One Thing
Boxwood	Bookmobiles Start your Engines	Boxwood	Get the Facts About CDLs		
Dogwood	Delivering on Early Literacy	Dogwood	Bookmobile Buzz		
Salon F	Matthews Specialty Vehicles | Experience the Matthews Difference …	Salon F	Farber Specialty Vehicles | A Gaze Into the Future of Mobile Outreach		
Workshop C 4:00 - 5:00		**Workshop F 4:00 - 5:00**		**Color Key:**	
Judicial	Pop Like its Hot	Judicial	Keeping Bookmobiles and Mobile Services Relevant	Adult Programming	
Sandalwood	Advocating Within	Sandalwood	Community Listening	Youth Services	
Salon A	Bringing Outreach Data to a New Level [BOIR]	Salon A	ACORE Shelving™ | Adjustability by ACORE Shelving™	Community Engagement/Marketing	
Salon B	Ohh The Places We Will Go	Salon B	Mobile Health Literacy	Vehicles	
Boxwood	Order Off the Menu	Boxwood	Past Presidents	Other	
Dogwood	Delivering on Early Literacy	Dogwood	Order off the Menu	Special Event	
Salon F	Thorndike Press | Large Print One Solution for youth AND seniors!	Salon F	Summit Bodyworks | Want to dump your generator? Need new ideas?	VENDOR Presentations	

Chart Slightly Reformatted

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Upcoming Conferences

You are cordially invited to join us for the
2019 ABOS Annual Conference
at the Embassy Suites, Old Market in Omaha, NE
October 23-25, 2019

2020 Conference in Dallas, Texas
October 12-17, 2020
WYNDHAM DALLAS SUITES-PARK CENTRAL
7800 ALPHA ROAD, DALLAS, TX 25240

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